



DISCOVER BERMUDA CATALOG OF SERVICES

2008

TRANSPORTATION



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DISCOVER BERMUDA HOSPITALITY *Transportation while in Bermuda*

AIRPORT TRANSPORTATION SERVICES

Traveling to a foreign country can be intimidating to many. Bermuda is one of the friendliest and easiest international destinations to discover. Our staff will make your guests feel welcomed and comfortable as well as be there to bid them a fond farewell on departure day.

Arrival Procedure

Upon clearing immigration, baggage claim and Bermuda International Customs; guests proceed to the Pre-Arranged Transportation area, where they will be greeted and escorted to their awaiting vehicles. Our staff will monitor your group arrival manifest to ensure that all guests are met and any changes recorded and communicated with your staff. Your guests start to Discover Bermuda with a narrated ride along the scenic winding coastal roads to the Fairmont Southampton.

Departure Procedure

On departure day, transportation will depart on a pre-determined schedule, based on your manifest. Guests are to proceed to the Group Transportation Desk, where departure coordinators and bellmen will assist them with identifying luggage and boarding vehicles. Upon arrival at Bermuda International Airport, our staff will assist your guests with skycaps and direct passengers to their Airline check-in.

PEAK ARRIVAL AND DEPARTURE – AIRPORT TRANSFER SERVICES INCLUDE:

- Customized welcome signs with your company name, logo or message
- Monitoring of transportation manifest and of flight arrivals and delays
- Exclusive transportation
- Coordination of all transportation and baggage services
- One Ground Transportation Staff person to greet at airport on main arrival day
- One Ground Transportation dispatch person to assist at Hotel on departure day
- Driver Gratuities
- Master Billing

Per Person Transportation

\$55.00 Round Trip

Pricing is based on vehicle arriving at airport 15 minutes prior to scheduled flight arrival time
And arriving at The Fairmont Southampton 15 minutes prior to scheduled departure time.

**** Driver will wait until 30 minutes after the flight arrival for no extra charge.
After 30 minutes an \$80.00/hour wait time charge will be applied per vehicle.**

Pricing based on a minimum of 4 passengers per vehicle

ADDITIONAL SERVICES TO CONSIDER:

- Additional Discover Bermuda Airport Staff to assist guests arriving and departing
Services based on three-hour minimum, \$35.00/ hour – recommend for groups of 100 or more
- Additional Discover Bermuda Transportation Staff to Dispatch Taxis on main departure day
Services based on three-hour minimum, \$35.00/ hour – recommend for groups of 100 or more
- Departure Notices \$4.00 per notice including delivery by bellman
- Laminated Airport Signage, \$6.00 per sign

IMPORTANT INFORMATION

- We monitor all flights and will notify you of any flight delays or changes.
- To ensure the availability of staff and vehicles, we request your manifest a minimum of 10 days prior to your first attendee's arrival date.
- Please submit your manifest in Date and Time order on our Discover Bermuda Transportation Manifest Template, which will be forwarded to you by our Transportation Coordinator. If not submitted in this manner, a data in-put labor fee will be charged.
- On Arrival or Departure Day, groups with excess luggage (i.e. Golf clubs, strollers, etc.) may require additional vehicles to transport luggage that cannot fit in existing vehicles. The Discover Bermuda dispatcher will use their discretion and order additional vehicles, to be charged accordingly.



ISLAND TRANSPORTATION SERVICES

Allow us to coordinate your transportation needs for dine around, shopping excursions, golf transfers or for travel to any Bermuda destination your agenda includes. Hourly rates, one-way and round-trip rates are available depending on your needs.

GOLF TRANSFERS	HOURLY	ROUNDRIP	ONE WAY
Port Royal Golf Course, Southampton	\$80.00/hour - 5 hour minimum	\$80.00	\$42.00
Riddell's Bay Golf & Country Club, Southampton	\$80.00/hour - 5 hour minimum	\$80.00	\$42.00
The Belmont Hotel, Warwick	\$80.00/hour - 5 hour minimum	\$80.00	\$42.00
Tuckers Point	\$80.00/hour - 5 hour minimum	\$135.00	\$85.00
Mid Ocean	\$80.00/hour - 5 hour minimum	\$135.00	\$85.00

Note: Golf Transportation is based on 4 persons per vehicle plus golf clubs. To minimize incurred wait time charges, and in the event of an emergency, we recommend scheduling one vehicle to stand by on an

hourly rate. Plan on a 5-hour minimum playtime for most island golf courses beginning from the time the players tee off. Additionally, for groups of more than 20 golfers we require a Discover Bermuda Dispatcher to assist with transportation to and from the course at a rate of \$35.00 per hour for a minimum of 3 hours.

SHUTTLE TRANSFERS	HOURLY
ALL SHUTTLE TRANSFERS	\$80.00/hour 3.5 hour minimum
TOUR RATES	HOURLY
ALL ISLAND TOURS	\$85.00/hour 3 hour minimum

Shuttles may be arranged utilizing two or more vehicles depending on location and number of people.

OFF PROPERTY DINING TRANSFERS	HOURLY SHUTTLE	ROUNDRIP	ONE WAY
SOUTHAMPTON / WARWICK	\$80.00/hour 3.5 hour minimum	\$80.00	\$42.00
PAGET	\$80.00/hour 3.5 hour minimum	\$82.00	\$44.00
HAMILTON	\$80.00/hour 3.5 hour minimum	\$94.00	\$48.00
ST GEORGES	\$80.00/hour 4.5 hour minimum	\$170.00	N/A
SOMERSET / DOCK YARD	\$80.00/hour 4 hour minimum	\$135.00	N/A

Shuttle transportation prices based on 6 passengers per vehicle.

For Off-Property dining we recommend scheduling one vehicle to stand by on an hourly rate. Plan on a 2.5-hour dining experience for most restaurants not including round trip transfer time.

For instances when guests are dining on-own, shuttles may be arranged utilizing two or more vehicles depending on location and number of people

ISLAND TRANSPORTATION SERVICES INCLUDE:

- Exclusive narrated transportation
- Customized group signs with activity or destination
- Coordination of all transportation
- One Discover Bermuda staff person to dispatch from Hotel
- Driver Gratuities
- Master Billing

ADDITIONAL CHARGES:

- A dispatch fee of \$65.00 per hour per dispatcher is applicable for 5 or more taxi vans
- Waiting fee of \$80.00/hour per van for waiting, which will begin 15 minutes after the scheduled pickup time. i.e. return to pick up golfers at 12Noon and golfers are not ready to depart, wait time charges begin at 12:16
- Discover Bermuda Staff to assist guests at golf course, restaurant or shuttle stop
Services based on three-hour minimum, \$35.00/ hour

OTHER TRANSPORTATION SERVICES

With 600 licensed taxi vans operating in Bermuda, we rely on them for the majority of your transportation needs. Taxi vans provide extreme flexibility, minimal waiting time and a Bermuda cultural experience. Bermuda does have a limited amount of other vehicles for your consideration. Rates are quoted upon receipt of specific schedules.

VIP SEDAN	LIMOUSINE	MINI BUS	PUBLIC BUS CHARTER
Lexus Sedan	Not Available	14-Seater Van	Please Inquire
\$145/Hour		Limited Availability	Limited Availability

INDIVIDUAL TRANSPORTATION SERVICES

HOTEL SHUTTLES

The hotel offers COMPLIMENTARY on property shuttles that operate daily from 7:30 am - 12:00 midnight departing from the hotel's front entrance. These blue trolleys provide continuous transportation to and from the beach, hotel dock, Whaler Inn Restaurant and Waterlot Inn Restaurant. Service to the Bacci Restaurant and the hotel Golf Center is available on request. These shuttles are not licensed to go off Hotel Property. Should you require the shuttle after 12:00 midnight, an after-hours fee of \$125.00 per shuttle per hour will apply.

HOTEL FERRY

The hotel offers daily service to and from our sister property, the Fairmont Hamilton Princess. Guests may take the hotel shuttle to our Waterlot dock and board the motor yacht *Defiance* for a 25-minute journey while enjoying the picturesque beauty of Bermuda's coastline and Hamilton Harbour. Provided COMPLIMENTARY to all hotel guests. Ferries operate weather permitting and schedules are subject to change. Charter vessels are available if you want exclusive ferry service.

PUBLIC TRANSPORTATION

Car Rental is not available for residents or visitors to the island. However, visitors have several transportation options.

Bermuda's distinctive pink buses cover the island from end to end and are available on the South Shore and Middle Road entrances to the hotel. Buses depart frequently, enabling guests to reach every part of the Island. Some routes, such as Hamilton, operate as late as 12:00 midnight.

Public Ferries also travel a variety of routes originating from Hamilton's Front Street Ferry Terminal, offering a wonderful new perspective of the island

Fares range from one token (\$2.50 per token) per person to Hamilton up to two tokens (\$5.00) per person to either Dockyard or St. George's, the two farthest points of the Island. Full day bus passes are available at \$11.00 per person. All tokens, passes and schedules are available from the Concierge and Front desk.

CYCLE RENTALS

Motor scooter rentals are available at Smatt's Cycles located on property, behind the hotel. Operating hours are daily from 8:00 am to 5:00 pm. Rentals may be charged directly to a room folio or a master account. All major credit cards are accepted. No license is required, however all renters must be a minimum of 16 years old. Helmets are mandatory and complimentary with the cycle rentals. Pricing available on request.

VALID: The prices quoted above are proposed estimates. NO TENTATIVE HOLDS EXIST. NO VEHICLES ARE ON HOLD. Availability will be reviewed, verified and confirmed, if possible, only upon receipt of definite signed contracts and/or deposits in our office. Prices valid for location and times negotiated, any modification from the

above will be re-negotiated accordingly.