



THE *Fairmont*
CHATEAU WHISTLER

Fairmont Hotels & Resorts' Green Partnership Program

In 1884, Fairmont Hotels & Resorts was founded on an enduring connection to the land and communities where we do business. In 1990, we proactively launched our industry-leading Green Partnership program, a comprehensive approach to reducing our impact on the environment. This commitment to minimizing our hotels' footprint on the planet is a key component of our operating philosophy, which is formalized in our Environmental Policy.

The Green Partnership allows Fairmont to meet and exceed guest expectations of operational sustainability and responsible tourism, because the environment isn't just something that's "out there"—it's where we live, work and play each day.

Fairmont's Green Partnership focuses on improvements in the areas of energy and water conservation, waste management, and innovative community outreach programs involving local groups and partnerships—please read below for this hotel's initiatives that operate under the Green Partnership program.

Leadership Through Innovative Programs

Eco-Meet: Fairmont's Eco-Meet program offers planners the opportunity to minimize the ecological footprint of meetings and events through the reduction of waste and conservation of valuable resources. The program can be tailored to the individual needs of the client through four key components—Eco-Accommodation, Eco-Cuisine, Eco-Service and Eco-Programming.

At The Fairmont Chateau Whistler:

- Linen and towel reuse program and in-room recycling
- Conference FIT – a health and fitness program for conference attendees and their spouses
- Morning nature runs
- Menus featuring local, organic and sustainable offerings
- Coordination of green or community service team building activities

Carbon Management Program: Fairmont has introduced an Energy and Carbon Management Program in support of our Climate Change Strategy, that allows us to monitor, track, and report on our progress toward achieving significant CO2 reductions at all of our locations worldwide. We also partner with like-minded companies who provide products and services that improve our operational efficiencies. These proactive steps will reduce carbon output and help mitigate the effects of global warming.

Greening our Greens: All Fairmont-managed golf courses are enrolled with Audubon International Cooperative Sanctuaries, an organization which sets guidelines for an international system of wildlife and environmental conservation. Through our participation, we have developed an extensive integrated management plan for ongoing improvements to our golf courses called “Greening Our Greens”. The program offers practical ways for our courses to make positive changes, while working toward the larger goal of achieving certification from Audubon International.

At The Fairmont Chateau Whistler, grounds naturalization projects include:

- Limiting our use of herbicides, with much of the weed removal done by hand
- Installing sprinkler heads with adjustable angles of spray to reduce excess water use
- We have installed bird houses throughout the golf course and have left trees that would typically be removed for easier play if inhabited by woodpeckers
- Information on black bears including detailing their habitat, food sources and general activities can be found at the starter kiosk
- Signage has been posted throughout the course identifying different species of plants and trees
- Golfers are asked to refrain from enter the surrounding creeks and ponds to prevent disrupting fish habitats

Green Cuisine: Fairmont is committed to purchasing local, organic, Fair Trade and sustainable food products wherever possible, including utilizing organic or biodynamic wines, local purveyors and on-site herb gardens.

At The Fairmont Chateau Whistler:

- We take pride in supporting local organic farms such as North Arm Farms in Pemberton, located 20 minutes north of Whistler
- Feature an on-site rooftop garden with over 25 herbs
- Offer a selection of organic wines
- Offer Ocean Wise certified sustainable seafood on all menus

Waste Management

Paper, packaging and garbage are a reality of our lives, and of any business. Fairmont has consistently cut these side effects of our operations. While effective waste management comes with challenges, such as operating in communities without recycling facilities, we continue to reduce and divert waste and identify other eco-friendly opportunities.

Initiatives at The Fairmont Chateau Whistler include:

- Recycling bins are placed in all guestrooms, meeting rooms, offices and throughout our colleague housing
- Over 90% of our organic waste is diverted from landfill
- A fully functional recycling program is in place which includes all plastics, glass, aluminum, tin, paper and cardboard
- Our Portobello Deli and Café offers biodegradable to-go containers

- Our Housekeeping department uses reusable laundry bags in place of plastic bags
- Integrated pest management program – Ecolab Pest Control
- Recycling program for electronic waste is in place
- Electronically sending documents and double sided printing to reduce paper usage is encouraged
- A kitchen grease recycling program
- Unclaimed lost and found items are donated to local charities and old products are donated to a Vancouver organization that provides shelter and showers to the homeless

Energy and Water Conservation

To conserve energy and cut greenhouse gas emissions, Fairmont has introduced compact fluorescent light bulbs where possible. Most hotels now have water-efficient showerheads and tap aerators, and we continue to replace all toilets that have a flush capacity over 2 gallons (7.6 liters). Guests can do their part by choosing to participate in the towel and sheet exchange program offered at all Fairmont properties.

At The Fairmont Chateau Whistler, energy and water conservation projects include:

- Replacing lighting with energy efficient bulbs and ballasts
- Low flow toilets in all Fairmont Gold guestrooms
- Gas boiler has been replaced with an energy efficient electric boiler
- Energard monitors all energy and water consumption at the hotel
- Water saving devices have been installed including low flow showerheads and tap aerators
- Colleague Housing lounges and laundry rooms are outfitted with motion sensor lights
- Annual Colleague Housing Earth Day competition between buildings to see who can conserve the most energy

Partnerships and Affiliations

Our affiliations highlight our commitment to the environment, and also help promote unique Fairmont eco-experiences. The growing number of partners and associations who share our vision include The World Heritage Alliance for Sustainable Tourism, WWF (Climate Savers Program), The International Tourism Partnership, The Prince Albert II of Monaco Foundation, The United States Environmental Protection Agency (ENERGY STAR® program), The Hotel Association of Canada (Green Key Eco-Rating Program) and the National Geographic Society. Local projects are tailored to address environmental issues specific to the hotel's location, and showcase each Fairmont 's unique environmental strengths and connection to their community.

On a local level, The Fairmont Chateau Whistler, partners include:

- Eco-Innovations Signature Project – Get Bear Smart Society which seeks to provide a safe environment which people and bears can coexist in harmony
- Local charities are the recipients of donated clothing from our Colleague Housing
- Soles for Souls - over 50 pairs of shoes have been donated

Awards & Accolades

Fairmont Hotels & Resorts' Green Partnership Program continues to be recognized by a number of international organizations including the World Travel and Tourism Council (WTTC), World Tourism Organization (UNWTO), *Ad Age* and *Strategy* magazines.

The Fairmont Chateau Whistler has received the following certifications/ratings:

- HAC Green Key Eco Rating 4 Green Keys

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Explore Fairmont's responsible tourism activities or request our *Green Partnership Guide* book at www.fairmont.com